



Bellman

Reporting to the Bell Captain, the Bellman ensures guests and personal belongings are lead to the Lodge and their rooms and provides a welcoming, effective, and efficient service, while anticipating and exceeding the guest's expectation. This position is often the guest's first point of contact thus making it a critical role in representing 1440's mission, vision and values.

Job Essentials

- Ability to build effective, lasting relationships with guests and staff through excellent spoken communication, listening and interpersonal skills.
- Impeccable character, keeping confidentiality and skillfully and gracefully resolving issues.
- Attention to detail and ability to solve problems. Ability to deal with problems involving several variables.
- Ability to apply common sense understanding to carry out instructions provided in written, oral, or diagram form.
- Valid Driver's License with good driving record is required.
- Operation of a standard and manual transmission vehicle is required.
- Ability to handle emergencies effectively and calmly; ability to remain professional at all times.
- Solid ability with basic computer programs desirable.
- Strong orientation towards 1440 Multiversity's mission and core values and bilingual a plus.

Physical Demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions this job. Reasonable accommodations may be made to enable the individuals with disabilities to perform these essential functions.

While performing the duties of this job, the employee is regularly required to stand, walk, run, reach with hands and arms, and talk or hear. The employee is frequently required to use hands and fingers to handle or feel, climb or balance. The employee is occasionally required to sit and stoop, kneel, crouch or crawl. The employee must regularly lift and/or move up to 50 pounds and occasionally lift and/or move up to 100 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.